

To: Members of the Performance
Scrutiny Committee

Date: 6 July 2017

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **11.15 am** on **THURSDAY, 13 JULY 2017** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

All members are reminded that the training event on 'Managing the Council's Performance' will be held at 9.30am, immediately prior to the Committee meeting. All county councillors are welcome to attend this training event.

Yours sincerely

G. Williams
Head of Legal, HR and Democratic Services

AGENDA

1 APOLOGIES

2 DECLARATION OF INTERESTS (Pages 5 - 6)

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3 APPOINTMENT OF VICE-CHAIR (Pages 7 - 8)

To appoint a Vice-Chair for Performance Scrutiny Committee for the municipal year 2017/18 (see attached copy of the role description for Scrutiny Member and Chair/Vice-Chair).

11.15a.m -11.20a.m.

4 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

5 MINUTES OF THE LAST MEETING (Pages 9 - 18)

To receive the minutes of the Performance Scrutiny Committee held on 16 March 2017 (copy attached).

11.20a.m-11.25a.m.

6 CORPORATE RISK REGISTER (Pages 19 - 48)

To consider a report (copy attached) which provides an update on the Council's Corporate Risk Register.

11.25a.m-11.55a.m.

7 CORPORATE PLAN (Q4) (Pages 49 - 96)

To consider a report (copy attached) monitoring the Council's progress in delivering the Corporate Plan 2012-2017.

11.55a.m-12.25p.m.

~~~~~**BREAK 12.25P.M-12.40P.M.**~~~~~

**8 YOUR VOICE' COMPLAINTS PERFORMANCE (Q4) (Pages 97 - 108)**

To scrutinise information (report attached) on Services' performance in complying with the Council's complaints procedure.

12.40p.m- 13.10p.m.

**9 SCRUTINY WORK PROGRAMME (Pages 109 - 132)**

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

13.10p.m-13.25.p.m.

**10 FEEDBACK FROM COMMITTEE REPRESENTATIVES**

To receive any updates from Committee representatives on various Council Boards and Groups.

13.25p.m- 13.30p.m.

## **MEMBERSHIP**

### **Councillors**

Huw Jones (Chair)

Ellie Chard  
Ann Davies  
Martyn Holland  
Hugh Irving

Brian Jones  
Geraint Lloyd-Williams  
Bob Murray  
Eryl Williams

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